

Motor Freight Delivery

Photo A



(Photo A) Motor Freight Deliveries are typically by a large semi-truck. The truck needs to be able to get to your address. Residential Delivery means the truck will drive to a residential address outside of the commercial business district. It does not mean they will unload your crate.

(Photo B) We normally request a lift gate to help you lower the crate. Crates may arrive flat or vertical. Outer packaging may be wood or cardboard or a combination of the two. Sometimes it is on a pallet and wrapped or banded. Sometimes the Truck will be full of other shipments.



Photo B

Photo C



(Photo C) The bed of the truck is high. You will need to be prepared to move the crate out of the truck and onto the ground. Drivers are not required to help you. You must have personnel there to assist you. You will be given a window of time for a delivery. Your help must be there when the truck arrives. Additional Services available for a fee include: Extra Helper, Lift Gate, Inside Delivery, Limited Access. Please tell us if you require these services.

Photo D



(Photo D) As a business, Charley's has forklifts, pallet jacks, and personnel on hand to unload crates. As a homeowner you will have to consider how you will move and unload your crate. You might need to hire a moving company to help you, you might rent a forklift for assistance, or you might want to pick-up at the nearest freight terminal instead of accepting delivery at your home. Regardless, if you order 8 ft panels, your crate will be approximately 8.5 feet long. If you order 20 ft panels the crate will be approx. 20.5 feet long. With longer panels the crates can become unmanageable for an individual homeowner. Please be prepared.